

Our Quality Policy



Listen Well



Understand Correctly



Strive for the Best

With its core principle of "Listen Well, Understand Correctly, Strive for the Best in Practice", Key Yazılım has established a Quality Management System that is continuously developed and improved to maintain the highest level of customer satisfaction in its services.

Fulfilling the requirements of this system, Key Yazılım is committed to;

- Providing the most suitable software and services to meet customer requirements,
- Effectively managing customers' software-related support needs,
- Meeting customers' software-related requests and expectations,
- Continuously improving its system through feedback from customers and employees,
- Assessing the impacts of climate change on its operations and taking necessary measures to minimize these effects,
- Considering the expectations and requirements of relevant parties regarding climate change, and integrating sustainable and environmentally friendly practices into the quality management system,
- Continuously improving quality objectives and business processes,
- Establishing and enhancing quality awareness across all business processes through training opportunities provided to its employees,
- Fostering team spirit among employees and working together to achieve common goals.

Nevzat BİLEN
General Manager